

Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVN4596HIC	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/04/2010
NAME OF PROVIDER OR SUPPLIER MARY KNOLL CARE HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 2000 HUMBOLDT STREET RENO, NV 89509		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
H 000	Initial Comments Surveyor: 25375 This Statement of Deficiencies was generated as a result of a State licensure survey conducted in your facility on 1/4/10. This State Licensure survey was conducted by authority of NAC 449, Homes for Individual Residential Care, adopted by the State Board of Health on November 29, 1999. The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state or local laws. The resident census at the time of the survey was zero. There were no former resident files or employee files available for review. The following regulatory deficiencies were identified:	H 000		
H 018	Director Duties-BLC&DAS Phone Numbers NAC 449.15523 Director: Duties. (NRS 449.249) The director of a home shall: 3. Ensure that the residents of the home: (b) Receive: (4) The names of, and the telephone numbers for the registration of complaints with the bureau and the aging services division of the department of human resources. This Regulation is not met as evidenced by: Surveyor: 25375	H 018		

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TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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H 018	Continued From page 1 Based on observation, interview and record review on 1/4/10, the director did not ensure that the names and telephone numbers for the registration of complaints with the Bureau of Health Care Quality and Compliance and the Division for Aging Services were available.	H 018			
H 019	Director Duties-No FA/CPR NAC 449.15523 Director: Duties. (NRS 449.249) The director of a home shall: 4. Ensure that a caregiver, who is capable of meeting the needs of the residents and has been trained in first aid, and cardiopulmonary resuscitation, is on the premises of the home at all times when a resident is present. This Regulation is not met as evidenced by: Surveyor: 25375 Based on record review and staff interview on 1/4/10, the director did not ensure that 2 of 2 employees had received training in cardiopulmonary resuscitation (CPR) and first aid (Employee #1 had no current first aid training and Employee #2 did not have CPR or first aid training). This was a repeat deficiency from the complaint investigation conducted on 11/13/07.	H 019			
H 030	Safety&Sanitation-Home Clean; Hazard Free NAC 449.15525 Requirements for safety and sanitation of facility. (NRS 449.249) 1. The interior and exterior of a home must be	H 030			

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H 030	<p>Continued From page 2</p> <p>clean and free of hazards and offensive odors.</p> <p>This Regulation is not met as evidenced by: Surveyor: 25375 Based on observation on 1/4/10, the interior and exterior of the home was not clean and free of hazards and offensive odors.</p> <p>Findings include:</p> <p>There were four smoke detectors in the facility. The smoke detector in the kitchen did not work at all and the other three smoke detectors in the house made low-battery chirping sounds. The employee reported he did not have any replacement batteries. Boarder #1 reported he had been hearing the chirping sounds for over two months.</p> <p>Upon entry to the facility, it was observed that the over-head entry light fixture and hallway lights did not work when turned on. Two of three table lamps in the living room did not work when turned on. The kitchen over-head light did not work when turned on. The over-head light fixtures on the ceiling of Boarder #2's bedroom had no cover or light bulbs. The bedroom of Boarder #1 had several extension cords suspended from the ceiling from a single wall outlet. The cords were connected to multiple appliances and a portable heater which was on top of an end table. See Tag H036.</p> <p>Through out the kitchen, dining area, living room, and the bedrooms there were numerous containers of left-over food such as chicken, shrimp, fish and some un-identifiable items in various stages of decomposition.</p>	H 030			

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H 030	<p>Continued From page 3</p> <p>There were two cold pots containing a water and pork mixture on the stove. The employee reported the pork was left over from 12/31/09 (four days ago) and he was going to put it in the freezer. One side of the sink and counter spaces were covered with dirty dishes, the other side of the sink was backed up with cold greasy water. There were two cold rice-cookers with dried cooked rice in them. There were dried muffins sitting out on a ledge on top of the closed oven door and on top of a picture on the wall in the kitchen. There was a bag of unrefrigerated, room temperature cooked chicken on the kitchen table amongst trash and dirty pans and cooking utensils. There was a warm package of raw chicken on the counter near the sink.</p> <p>The dining table was covered with a layer of grease and on top of the table there was a baking pan with fish and shrimp coated with moldy green growth and a styrofoam container of moldy pancakes. There was a grocery bag on top of a heater vent in the living room. The bag contained liquified, decomposing food. The employee ignored repeated instructions to dispose of the unrefrigerated and spoiled food.</p> <p>The upstairs common area smelled strongly of urine. The kitchen floor was sticky and dirty with dried food.</p> <p>In the basement common area, there were ashes on the table and a commercial food slicer with a sharp rotary blade easily accessible to potential residents.</p> <p>The back patio/ smoking area had food and spices stored next to pesticides. This area also contained non-functioning equipment including refrigerators, freezers, microwaves, food service</p>	H 030		

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H 030	Continued From page 4 carts and bakery equipment.	H 030		
H 031	Safety & Sanitation -Furnishings NAC 449.15525 Requirements for safety and sanitation of facility. (NRS 449.249) 2. A home must contain: (a) Appropriate and well-maintained furnishings; This Regulation is not met as evidenced by: Surveyor: 25375 Based on observations and interviews on 1/4/10, the home did not contain appropriate and well-maintained furnishings. Findings include: The carpeting in the living room was stained and was covered with another piece of carpet. The employee reported it was covered due to extensive stains. The employee reported the original carpet was white, but observation revealed it was muddy grey to black in color. Both couches and all chairs in the living room and dining area had numerous deep food stains and the upholstery was ripped. There was excessive furnishings in the living room/ dining area making it difficult to navigate safely through the room.	H 031		
H 033	Safety&Sanitation-First Aid Kit NAC 449.15525 Requirements for safety and sanitation of facility. (NRS 449.249) 2. A home must contain: (c) A first-aid kit;	H 033		

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H 033	Continued From page 5 This Regulation is not met as evidenced by: Surveyor: 25375 Based on observation and interview on 1/4/10, the facility did not have a first aid kit.	H 033		
H 034	Safety&Sanitation-Food Preparation NAC 449.15525 Requirements for safety and sanitation of facility. (NRS 449.249) 2. A home must contain: (d) Equipment that is sufficiently clean and adequate for the preparation, service and storage of food; This Regulation is not met as evidenced by: Surveyor: 25375 Based on observations on 1/4/10, kitchen equipment was not sufficiently clean and adequate for the preparation, service and storage of food. See Tag H030. Findings include: The stove was covered with dirty pots and pans. The oven door was missing a handle. The sink and counter spaces were covered with dirty dishes, utensils and debris leaving no space for food preparation. The side of the kitchen sink, not filled with dirty dishes, was backed up with cold greasy water. The dining table was coated with grease and refuse.	H 034		
H 036	Safety&Sanitation-Temperatures NAC 449.15525 Requirements for safety and sanitation of facility. (NRS 449.249)	H 036		

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H 036	Continued From page 6 3. The temperature of a home must be maintained at levels that are comfortable and safe. Portable heaters are prohibited in a home. This Regulation is not met as evidenced by: Surveyor: 25375 Based on observation on 1/4/10, a portable space heater was being used as the sole source of heat in each of the 2 bedrooms in the basement/garage of the facility.	H 036			
H 041	Records of Residents-Maintain file 5 years NAC 449.15527 Agreement between operator of home and resident concerning rates; maintenance of records of residents. (NRS 449.249) The operator of a home shall: 2. Maintain a separate, organized file for each resident of the home and retain the file for 5 years after the resident permanently leaves the home. This Regulation is not met as evidenced by: Surveyor: 25375 Based on observation, record review and interview on 1/4/10, the facility failed to maintain a separate, organized file for 5 years after 1 of 1 residents permanently left the facility (Resident #1).	H 041			
H 050	Tuberculosis-Employees NAC 441A.375 Medical facilities, facilities for the	H 050			

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H 050	<p>Continued From page 7</p> <p>dependent and homes for individual residential care: Management of cases and suspected cases; surveillance and testing of employees; counseling and preventive treatment.</p> <p>1. A case having tuberculosis or suspected case considered to have tuberculosis in a medical facility or a facility for the dependent must be managed in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200.</p> <p>2. A medical facility, a facility for the dependent or a home for individual residential care shall maintain surveillance of employees of the facility or home for tuberculosis and tuberculosis infection. The surveillance of employees must be conducted in accordance with the recommendations of the Centers for Disease Control and Prevention for preventing the transmission of tuberculosis in facilities providing health care set forth in the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200.</p> <p>3. Before initial employment, a person employed in a medical facility, a facility for the dependent or a home for individual residential care shall have a:</p> <p>(a) Physical examination or certification from a licensed physician that the person is in a state of good health, is free from active tuberculosis and any other communicable disease in a contagious stage; and</p> <p>(b) Tuberculosis screening test within the preceding 12 months, including persons with a history of bacillus Calmette-Guerin (BCG) vaccination.</p> <p>If the employee has only completed the first step of a 2-step Mantoux tuberculin skin test within the preceding 12 months, then the second step of the</p>	H 050			

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H 050	Continued From page 8 2-step Mantoux tuberculin skin test or other single-step tuberculosis screening test must be administered. A single annual tuberculosis screening test must be administered thereafter, unless the medical director of the facility or his designee or another licensed physician determines that the risk of exposure is appropriate for a lesser frequency of testing and documents that determination. The risk of exposure and corresponding frequency of examination must be determined by following the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200. 4. An employee with a documented history of a positive tuberculosis screening test is exempt from screening with skin tests or chest radiographs unless he develops symptoms suggestive of tuberculosis. 5. A person who demonstrates a positive tuberculosis screening test administered pursuant to subsection 3 shall submit to a chest radiograph and medical evaluation for active tuberculosis. 6. Counseling and preventive treatment must be offered to a person with a positive tuberculosis screening test in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (g) of subsection 1 of NAC 441A.200. 7. A medical facility shall maintain surveillance of employees for the development of pulmonary symptoms. A person with a history of tuberculosis or a positive tuberculosis screening test shall report promptly to the infection control specialist, if any, or to the director or other person in charge of the medical facility if the medical facility has not designated an infection control specialist, when any pulmonary symptoms develop. If symptoms of tuberculosis are present, the employee shall be evaluated for tuberculosis.	H 050			

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H 050	Continued From page 9 (Added to NAC by Bd. of Health, eff. 1-24-92; A 3-28-96; R084-06, 7-14-2006) This Regulation is not met as evidenced by: Surveyor: 25375 Based on record review on 1/4/10, the facility failed to ensure that 2 of 2 employees complied with NAC 441A.375 regarding tuberculosis (TB) testing. (Employee #1 and #2 were missing physicals and two-step TB skin tests).	H 050			
H 065	Employee Background Check Requirements Assembly Bill 20: Section 4 of this bill requires an applicant for a license to operate an agency to provide personal care services in the home or a home for individual residential care to submit to the Central Repository for Nevada Records of Criminal History two complete sets of the fingerprints of the applicant. (NRS 449.176) Section 5 of this bill imposes a similar requirement on a home for individual residential care with respect to any person it hires or independent contractor with whom it contracts. (NRS 449.179) This Regulation is not met as evidenced by: Surveyor: 25375 Based on record review on 1/4/10, the facility	H 065			

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H 065	Continued From page 10 failed to ensure 2 of 2 employees complied with background check requirements per NRS 449.176 (Employee #1 and #2 - missing FBI and State background check reports, missing copies of fingerprints and missing signed criminal history statements).	H 065		
H 999	Final Comments This Regulation is not met as evidenced by: Surveyor: 25375 Assembly Bill 111: Section 5 of this bill prohibits a residential facility for groups which is authorized to have 10 or fewer beds or a home for individual residential care from providing accommodations to a person who does not meet the requirements for admission unless that person is related to a resident of the facility or home within the third degree of consanguinity. Based on record review, observation and interview on 12/29/09 to 1/4/10, the facility was allowing two boarders to reside in the facility which violated Assembly Bill 111. The boarders were not related to any residents. Finding include: Boarder #1 was a 28 year old male who stated he paid \$840.00 per month for a room and meals without a written agreement. He stated that he managed his own funds, medications, laundry and personal care. Boarder #2 was a 65 year old male who stated he paid \$823.00 per month for a room and meals without a written agreement. He stated that he managed his own funds, medications, laundry	H 999		

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H 999	Continued From page 11 and personal care. After review of residents records, observations, and interviews with employees and residents, it was determined that Boarders #1 and #2 did not require assistance with activities of daily living and medications.	H 999			

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